

214514

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER: 2008 - 307 - C

(Please type or print)

Submitted by: Sage Spectrum, LLC

SC Bar Number:

Telephone: 214-495-4878

Address: 805 Central Expressway South, Suite  
100  
Allen, TX 75013-2789

Fax: 214-495-4795

Other:

Email: akarl@sagetelecom.net

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

INDUSTRY (Check one)	NATURE OF ACTION (Check all that Apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	_____	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		



VIA US-MAIL

September 28, 2009

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Re: **Authorized Utility Representative Form**  
**Sage Spectrum, LLC**

Dear Sir or Madam:

Enclosed please find the above referenced report filed on behalf of Sage Spectrum, LLC.

If you have any questions, please contact me at (214) 495-4884.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Gonzalez".

Rocio Gonzalez  
Regulatory Compliance Analyst

cc: Office of Regulatory Staff

Enclosures

RECEIVED

OCT 04 2009

PSC SC  
DOCKETING DEPT.

## AUTHORIZED UTILITY REPRESENTATIVE FORM

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Water

☐ Sewer

### CERTIFICATED COMPANY INFORMATION

Sage Spectrum, LLC

Company Name

Dbafka \_\_\_\_\_ Telephone #: 214-495-4700

Mailing Address: 805 Central Expressway South, Suite 100

Allen, Texas 75013-2789

City, State, Zip Code

805 Central Expressway South, Suite 100

Business Location

Allen, Texas 75013-2789

County: Collin

City, State, Zip Code

### REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

Columbia, SC 29223

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

A. Regulatory Officer: None

\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

B. Customer Complaints: See attached

\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

C. Engineering Operations None

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

D. Test and Repair: James Anthony

214-495-4738 / 214-495-4788 / jamanthony@sagetelecom.net  
Telephone Number / Facsimile Number / E-mail Address

E. Emergencies: James Anthony

(During Non-Office Hours)

866-710-4004 / 214-495-4788 / jamanthony@sagetelecom.net  
Telephone Number / Facsimile Number / E-mail Address

F. Financial: Dennis Hamilton

214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number / Facsimile Number / E-mail Address

G. Customer Contact (Toll Free) 888-449-4940

Andrew Karl

This form was completed by

Signature

Title: Management Representative to Date: 7/25/09  
Sage Spectrum, LLC

RETURN COMPLETED FORM TO: Public Service Commission of SC

**Docketing Department**

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

**Attn: Jeanne Gordon**

Post Office Box 11263

Columbia, South Carolina 29211

## UTILITY COMPLAINT CONTACTS

Company Name: Sage Telecom, Inc.

Street Address: 805 Central Expressway South, Suite 100

City, State, Zip Code: Allen, TX 75013-2789

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission. They may be contacted for verbal complaints (V), written complaints (W), or both (B).

Email address for complaints: complaint@sagetelecom.net

Pam Stroud (972) 747-4534 Email: pstroud@sagetelecom.net (B)

Crystal Ridgely (972) 747-4485 Email: cridgely@sagetelecom.net (B)

Yesenia Silvas (972) 747-3044 Email: ysilvas@sagetelecom.net (B)

Sommer Mapp

Manager, Customer Service Operations (972) 747-4458

smapp@sagetelecom.net (B)

Brenda Owens

Director, Call Center Operations (214) 509-2445

bowens@sagetelecom.net (B)

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940

Residential

1-877-619-3969

Business